

SOME CHALLENGES AND LESSONS LEARNED:













INTRODUCTION

- · UM is aware of the of the importance on keeping up with the significant influences of the globalization and international networking.
- · It is most urgent that the university prepares and yields smart and competitive graduates to face fierce competition among nations in the
- UM needs to move forward by making use of the opportunities for **ASEAN University Network Quality Assurance.**

- · This study is to present and describe some challenges during the process of writing SAR of **AUN-QA**
- · This study is to present and describe some lessons learned during the process of writing SAR of AUN-QA.

THE TARGETED STUDY PROGRAMS

- English Language Teaching
- Indonesian Language and Literature Education
- Physics
- Biology

PROCEDURES.

Plan

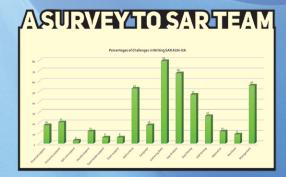
- Selecting four study programs at UM
- Preparing the selected study programs to meet AUN-QA criteria
- Designing an action plan including activities and budgeting
- Having an internal seminar introducing AUN-QA process and criteria
- Conducting gap analysis of AUN-QA criteria with the study program condition
- Having intensive workshops of SAR writing

- · Conducting a monitoring and evaluation with an internal reviewer . Conducting a monitoring and evaluation with an external reviewer
- Revising and finalizing the SARs based on the reviewer's inputs and suggestions · Closing the gaps
 - · Preparing all supporting documents for the site visit

RESULTS

- · Financial support
- · Top management support
- · Data gathering
- Gap closing
- · Change management

- A need to have systematic and integrated data system
- An urge to obtain active participations of relevant stakeholders
- A necessity to maintain quality and standards pre & post AUN-QA assessment













SUGGESTIONS

 In view of the challenges and lesson learned, communicating intent and socialization to all relevant stakeholders take a key part in bringing the SAR writing and the whole process of AUN-QA assessment successful. It is done to raise an awareness, to help navigate the assessment process, and most importantly to confront the problems and challenges.