## COURSE CODE: DSIOPMA

COURSE TITLE: Operations Management

## COURSE DESCRIPTION:

This course (OPRMGMT / Operations Management) provides the students management tools related to production and operations including concepts in value analysis and appropriate technology as applied to production and service industries.

Emphasis is on analyzing, improving and managing production processes in a service or in a manufacturing organization. Topics include operations strategy, competitiveness, productivity, process and service design, reliability, facilities location and design, work design and inventory control.

DEPARTMENT: Decision Sciences and Innovation Department

## TEXTBOOK:

Operations Management, 14th Edition, William J Stevenson ISBN-10: 1260242358; ISBN-13: 9781260242355; Copyright: 2021 Note - Local PRINTED version available via C & E Publishing, Inc. University Mall Outlet Phone: 8928 2940/ 4250

CONNECT E-BOOK VERSION, Php 710 one-year access Operations Management, 14th Edition, William J Stevenson ISBN-10: 1260242358; ISBN-13: 9781260242355; Copyright: 2021 https://www.mheducation.com/highered/connect.html Check with your instructor for ordering details

Link: http://highered.mcgraw-hill.com/sites/0072983906/information\_center\_view0/

READING LIST:

REQUISITE EQUIPMENT/MATERIALS FOR THE COURSE: